To end homelessness, we must work together to resolve the complex issues that lead to homelessness — behavioral and mental health; substance use and abuse; cycles of poverty; unaffordable, unsafe housing; criminalizing of survival activities rather than access to critical services. For maximum impact, we suggest meaningful engagement and service referral (see pages 2-3), as well as the following:

**IN-KIND DONATION OPTIONS FOR INDIVIDUALS AND/OR LOCAL SHELTERS**

Emergency shelters rely on in-kind donations to provide basic hygiene products. Here are some other in-kind donations you can consider for shelters and those on the streets:

**YEAR-ROUND**
- Socks & underwear
- Toiletries (toothbrush & paste, deodorant, shampoo & conditioner, razors & shave cream, body/lip moisturizer)
- Feminine hygiene products
- Non-perishable snack items
- Bus & lighttrail passes

**SPRING & SUMMER**
- WATER, WATER, & MORE WATER
- Reuseable water bottles
- Gatorade/Powerade
- Chapstick & moisturizer
- Sun protection (hats, sunglasses, sunscreen, compact umbrella)

**FALL & WINTER**
- All-weather coats
- Waterproof outer gear
- Warming gear (hats, gloves & scarves, hand warmers, etc.)
- Wool socks & thermals
- Blankets & sleeping bags
- Hot food gift cards

**DID YOU KNOW?**
Socks & underwear are often the most needed items.

**GET TO KNOW THOSE EXPERIENCING HOMELESSNESS BY VOLUNTEERING**

It goes without saying the best thing you can give is your time. Learn more about the obstacles faced in obtaining housing by volunteering at a local shelter or service agency.

**VALLEY OF THE SUN UNITED WAY**
Working with & serving agencies working to end hunger and homelessness, VSUW is a leader in volunteer coordination in the Valley.

**HANDS ON GREATER PHOENIX**
Partnering with hundreds of local nonprofits, many homeless service agencies rely on HandsOn to recruit and manage volunteers.

**VOLUNTEER MATCH**
Acting as another volunteer recruitment platform, VolunteerMatch lists a number of opportunities with local agencies.

**WHO IS EXPERIENCING HOMELESSNESS IN MARICOPA COUNTY?**

The Maricopa Regional Continuum of Care (MRCoC) is the largest of Arizona’s three Continua of Care and is managed by a board and committee staffed by the Maricopa Association of Governments (MAG). The MRCoC Board and Committee, along with many community partners, organizes and delivers housing and services to meet the specific needs of people experiencing homelessness as they move to stable housing and maximum self-sufficiency.

The Continuum of Care (CoC) process, which also includes the Tucson/Pima County Continuum of Care as well as the Arizona Balance of State Continuum of Care, was established by the U.S. Department of Housing and Urban Development (HUD) to enable localities to apply to the federal government for McKinney-Vento Homeless Assistance Act competitive grant programs while developing local solutions to end homelessness.

For more information about work being done in Maricopa County please visit: WWW.AZMAG.GOV and search for Continuum of Care Committee.

**HOW DO WE KNOW THESE NUMBERS?**

Each January, communities across the country utilize homeless service workers and thousands of volunteers to count the individuals experiencing homelessness, both in shelters and on the streets, in what is called a Point-In-Time (PIT) Count. This data is used at the local level to help inform and fund a variety of housing programs and supportive services to aid in each person or family’s housing stability.

**WHAT ARE THESE INDIVIDUALS EXPERIENCING?**

There is a HIGH PREVALENCE OF DISABILITIES among adults experiencing homelessness in Phoenix with 29% reporting having a SERIOUS BRAIN INJURY OR PAST HEAD TRAUMA, while 27% had been told in the past of a LEARNING OR DEVELOPMENTAL DISABILITY.

In 2016, just over 20% of those experiencing homelessness in Maricopa County WERE WITHOUT A HOME DUE TO DOMESTIC VIOLENCE, which is unfortunately often underreported due to fear and intimidation.

Just over 32% of those experiencing homelessness in Maricopa County in 2016 were also dealing with a SERIOUS MENTAL ILLNESS or SUBSTANCE USE DISORDER, necessitating complex case management and supportive services to attain and maintain stable housing.
WHERE CAN I REFER THOSE EXPERIENCING HOMELESSNESS?

In order to better utilize community resources and create equal opportunity access to a vast array of services, anyone experiencing homelessness in Maricopa County can access a wide range of service providers and supportive services by calling or visiting the following locations:

**ADULTS EXPERIENCING HOMELESSNESS**

Brian Garcia Welcome Center at Human Services Campus, Inc.
206 S. 12th Avenue, Phoenix, AZ 85007 • (602) 229-1241
OR CONTACT: Community Bridges PATH Team at 877-931-9142 (24/7)

**VETERANS EXPERIENCING HOMELESSNESS**

VA Community Resource & Referral Center
1500 E. Thomas Road, Suite #106, Phoenix, AZ 85014 • (602) 248-6040
OR CONTACT: Homeless Veterans Resource at (877) 4AID-VET (24/7)

**FAMILIES WITH CHILDREN**

TO ACCESS TO ALL EMERGENCY FAMILY SHELTERS & FAMILY SERVICE PROVIDERS
call the Family Housing Hub (FHH) at (602) 595-8700 for pre-screen & next steps
Located at UMOM New Day Centers • 3307 E. Van Buren, #108, Phoenix, AZ 85008

**YOUTH EXPERIENCING HOMELESSNESS**

Tumbleweed (a service of UMOM) 24-hour crisis line: (602) 841-5799 • (866) SAFE703
one•n•ten (LGBTQ): 1101 N. Central, #202, Phoenix, AZ • (602) 279-0894
Native American Connections: Call (602) 263-7773 to check availability (24/7)

**WHAT IF SOMEONE IS IN CRISIS?**

CALL THE MERCY MARICOPA 24/7 CRISIS LINE
(602) 222-9444
TOLL FREE: (800) 631-1314
(Managed by Crisis Response Network)

**HOW CAN I BEST HELP THOSE EXPERIENCING HOMELESSNESS?**

The only difference between you and them is that you have a safe place to call home and they currently do not. So why not treat them as you are treated and as you treat others?

- First and foremost, BE HUMAN AND TREAT OTHERS LIKE THE HUMANS THEY ARE.
- Smile, be courteous, respect boundaries, have a simple conversation -- it really IS that easy!
- Never offer rides in your car to someone you don’t know, and never stand with anyone in a poorly lit or deserted area. If you feel unsafe, don’t worry about being rude. Just leave the situation. **Your safety is top priority always!**
- Respectfully offer whatever you’re comfortable giving -- the ways in which you can help can and will vary as each individual, their situation, and their needs are unique. Many people are comfortable giving money, while many are not for a variety of reasons. No matter, there are still ways to help:
  - “I don’t have money, but is there another way I can help you?” (Tips on page 4)
  - Be aware of housing & homeless services in Phoenix and where to refer (See page 2)
  - **BE THE KIND FACE TO BRIGHTEN THEIR DAY.**

**THINGS TO REMEMBER FOR THOSE WITH SERIOUS MENTAL ILLNESS**

**BE RESPECTFUL TO THE PERSON**

When someone feels respected and heard, they are more likely to return respect, and are more open to what you have to say and taking the suggested or desired action.

**ACKNOWLEDGE THEIR EXPERIENCE WITH HALLUCINATIONS OR DELUSIONS**

If they are experiencing hallucinations, be aware that those hallucinations or delusions are their reality -- you will not likely talk them out of this perceived reality. Communicate that you understand they are seeing or hearing something, but do not pretend that you are experiencing the same as this could have very serious unintended consequences.

**PARANOIA MAY BE PROMINENT, AND THAT’S OKAY**

Some people with paranoia may be frightened, so be aware that they may need more personal body space than you to feel safe and comfortable.

**AVOID MAKING DAMAGING ASSUMPTIONS**

Never assume they are not smart and will believe anything you tell them. Mental illness has nothing to do with level of intelligence.

**DO NOT LIE OR MISLEAD**

Do not lie -- it will usually break any rapport you might want to establish. If needed, set limits with the person. For example, “I only have five minutes to talk with you.”

**PANHANDLING IS HOMELESSNESS**

There is often a perception that panhandlers must be homeless, though this is not always the case. Unfortunately, “professional” panhandling by those who have a home often further perpetuates many stereotypes of begging and homelessness. For this reason, we highly encourage substantive engagement and service referrals (See pg. 2), as well as non-monetary ways to assist those experiencing homelessness, such as toiletries, socks & underwear, water bottles, non-perishable snack items, etc. (See page 4 for more tips).
To end homelessness, we must work together to resolve the complex issues that lead to homelessness -- behavioral and mental health; substance use and abuse; cycles of poverty; unaffordable, unsafe housing; criminalizing of survival activities rather than access to critical services. For maximum impact, we suggest meaningful engagement and service referral (see pages 2-3), as well as the following:

**IN-KIND DONATION OPTIONS FOR INDIVIDUALS AND/OR LOCAL SHELTERS**

Emergency shelters rely on in-kind donations to provide basic hygiene products. Here are some other in-kind donations you can consider for shelters and those on the streets:

### YEAR-ROUND
- Socks & underwear
- Toiletries (toothbrush & paste, deodorant, shampoo & conditioner, razors & shave cream, body/lip moisturizer)
- Feminine hygiene products
- Non-perishable snack items
- Bus & light rail passes

### SPRING & SUMMER
- WATER, WATER, & MORE WATER
- Reusable water bottles
- Gatorade/Powerade
- Chapstick & moisturizer
- Sun protection (hats, sunglasses, sunscreen, compact umbrella)

### FALL & WINTER
- All-weather coats
- Waterproof outer gear
- Warming gear (hats, gloves & scarves, hand warmers, etc.)
- Wool socks & thermals
- Blankets & sleeping bags
- Hot food gift cards

**DID YOU KNOW?** Socks & underwear are often the most needed items.

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**GET TO KNOW THOSE EXPERIENCING HOMELESSNESS BY VOLUNTEERING**

It goes without saying the best thing you can give is your time. Learn more about the obstacles faced in obtaining housing by volunteering at a local shelter or service agency.

**VISIT AZHOUSINGCOALITION.ORG/MEMBERS FOR A LIST, OR START HERE:**

**UNITED WAY OF TUCSON & SOUTHERN ARIZONA**

Working with & serving agencies working to end hunger and homelessness, United Way is a leader in volunteer coordination in Pima County.

**VOLUNTEER.UNITEDWAYTUCSON.ORG**

**VOLUNTEER MATCH**

Acting as another volunteer recruitment platform, VolunteerMatch lists a number of opportunities with local agencies.

**VOLUNTEERMATCH.ORG**

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**BE AN ADVOCATE FOR THOSE WITHOUT HOMES**

If you are passionate about ending homelessness, share that passion with your family, friends, and most importantly, your elected officials. If you have a favorite local nonprofit working to end poverty, hunger, and homelessness, share their social media pages with your social networks, and don’t be shy about letting that nonprofit know how you feel about their hard work. The power of human connection is what truly brings about lasting change.

**LEARN MORE AND GET INVOLVED BY VISITING AZHOUSINGCOALITION.ORG**

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**WHAT IS EXPERIENCING HOMELESSNESS IN TUCSON/PIMA COUNTY?**

**TUCSON/PIMA COUNTY CONTINUUM OF CARE**

The Tucson/Pima County Continuum of Care is one of Arizona’s three Continua of Care and is managed by the Tucson Pima Collaboration to End Homelessness (TPCH), which is a coalition of community and faith-based organizations, government entities, businesses, and individuals, including formerly homeless persons, committed to the mission of ending homelessness and addressing the issues related to homelessness in our community.

The Continuum of Care (CoC) process, which also includes the Maricopa Regional Continuum of Care as well as the Arizona Balance of State Continuum of Care, was established by the U.S. Department of Housing and Urban Development (HUD) to enable localities to apply to the federal government for McKinney-Vento Homeless Assistance Act competitive grant programs while developing local solutions to end homelessness.

For more information regarding the Tucson/Pima County CoC and work being done to prevent and end homelessness in Pima County, please visit: WWW.TPCH.NET

**HOW DO WE KNOW THESE NUMBERS?**

Each January, communities across the country utilize homeless service workers and hundreds of volunteers to count the individuals experiencing homelessness, both in shelters and on the streets, in what is called a Point-In-Time (PIT) Count. This data is used at the local level to help inform and fund a variety of housing programs and supportive services to aid in each person or family’s housing stability.

**VOLUNTEER OPPORTUNITY**

**YOU can volunteer for the next PIT Count!**

Watch for more info as 2018 nears

**PLEASE VISIT WWW.TPCH.NET**

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**WHAT ARE THESE INDIVIDUALS EXPERIENCING?**

At least 39% of those experiencing homelessness in 2016 in Tucson/Pima County REPORT HAVING AN INCOME. But the 2017 fair market rate for a one-bedroom apartment in Pima County is $652, still making stable housing unattainable for many low-income residents.

Over 24% of those experiencing homelessness in January 2017 in Tucson/Pima County attributed their homelessness to DOMESTIC VIOLENCE, requiring individuals to engage and interact with multiple services and systems of care to attain and maintain safe, affordable housing.

Exactly 50% of those experiencing homelessness in Tucson/Pima County are also dealing with a SERIOUS MENTAL ILLNESS or SUBSTANCE USE DISORDER, necessitating complex case management and supportive services in order to attain and maintain stable housing.
WHERE CAN I REFER THOSE EXPERIENCING HOMELESSNESS?

In order to better utilize community resources and create equal opportunity access to a vast array of services, anyone experiencing homelessness in Tucson/Pima County can access a wide range of service providers and supportive services by calling or visiting the following locations:

**LA FRONTERA • RAPP**  
1101 E. Broadway Boulevard, Suite 130, Tucson, AZ 85719  
OPEN: M-F; 8AM to 4PM

**LA FRONTERA ARIZONA • SONORA HOUSE**  
2940 N. Flowing Wells Road, Tucson, AZ 85705  
OPEN: M-F; 8AM to 5PM

**OLD PUEBLO COMMUNITY SERVICES**  
MAIN OFFICE: 4501 E. 5th Street, Tucson, AZ 85711  
OPEN: M-F; 8AM to 5PM

**OUR FAMILY SERVICES**  
2590 N. Alvernon Way, Tucson, AZ 85712  
OPEN: Tues. 10AM to 1PM; Wed. 1PM to 4PM; Thurs. 10AM to 1PM  
BY APPOINTMENT: Call (520) 323-1708, ext. 295, M-F between 10AM and 1PM

**PRIMAVERA FOUNDATION**  
702 S. 6th Avenue, Tucson, AZ 85701  
OPEN: Mon, Wed, Thurs, & Fri; 9AM to 12PM

**SALVATION ARMY**  
1002 N. Main Avenue, Tucson, AZ 85705  
OPEN: Tues. & Thurs.; 2PM to 5PM

**SULLIVAN JACKSON EMPLOYMENT CENTER (PIMA COUNTY)**  
400 E. 26th Street, Tucson, AZ 85713  
OPEN: M-F; 8AM to 5PM

**YOUTH AGES 18-24: 24/7 SHELTER ACCESS & SAFETY**  
CALL SAFE PLACE: (520) 320-5122

**THE SALVATION ARMY**

**PRIMAVERA FOUNDATION**

**OLD PUEBLO SERVICES**

**OUR FAMILY SERVICES**

**LA FRONTERA ARIZONA • SONORA HOUSE**

**PRIMAVERA FOUNDATION**

**SULLIVAN JACKSON EMPLOYMENT CENTER (PIMA COUNTY)**

**PERSONALIZED 24/7 MENTAL HEALTH CRISIS LINES**

**CODAC Community-Wide Crisis Line** (520) 622-6000

**Cenpatico Crisis Intervention Peer-Operated Warm Line** (888) 404-5530

**24/7 HOTLINE FOR SUBSTANCE ABUSE**
Community Bridges, Inc. (CBI) Access Point & Transition: (877) 931-9142

**24/7 HOTLINE FOR DOMESTIC VIOLENCE**
Immediate danger? Call 911! • National Domestic Violence Hotline: (800) 799-7233

**24/7 HOTLINE FOR SEX & HUMAN TRAFFICKING**
Immediate danger? Call 911! • National Human Trafficking Hotline: (888) 373-7888

**WHAT IF SOMEONE IS IN CRISIS?**

**CALL NurseWise 24/7 CRISIS LINE**

(Managed by Cenpatico Integrated Care)

**PREVENTING PANHANDLING & HOMELESSNESS**

There is often a perception that panhandlers must be homeless, though this is not always the case. Unfortunately, “professional” panhandling by those who have a home often further perpetuates many stereotypes of begging and homelessness. For this reason, we highly encourage substantive engagement and service referrals (See pg. 2), as well as non-monetary ways to assist those experiencing homelessness, such as toiletries, socks & underwear, water bottles, non-perishable snack items, etc.

**WHERE CAN I BEST HELP THOSE EXPERIENCING HOMELESSNESS?**

The only difference between you and them is that you have a safe place to call home and they currently do not. So why not treat them as you are treated and as you treat others?

- First and foremost, BE HUMAN AND TREAT OTHERS LIKE THE HUMANS THEY ARE.
- Smile, be courteous, respect boundaries, have a simple conversation -- it really IS that easy!
- Never offer rides in your car to someone you don’t know, and never stand with anyone in a poorly lit or deserted area. If you feel unsafe, don’t worry about being rude. Just leave the situation. Your safety is top priority always!
- Respectfully offer whatever you’re comfortable giving -- the ways in which you can help can and will vary as each individual, their situation, and their needs are unique. Many people are comfortable giving money, while many are not for a variety of reasons. No matter, there are still ways to help:
  - “I don’t have money, but is there another way I can help you?” (Tips on page 4)
  - Be aware of housing & homeless services in Phoenix and where to refer (See page 2)
  - BE THE KIND FACE TO BRIGHTEN THEIR DAY.

**THINGS TO REMEMBER FOR THOSE WITH SERIOUS MENTAL ILLNESS**

**BE RESPECTFUL TO THE PERSON**
When someone feels respected and heard, they are more likely to return respect, and are more open to what you have to say and taking the suggested or desired action.

**ACKNOWLEDGE THEIR EXPERIENCE WITH HALLUCINATIONS OR DELUSIONS**
If they are experiencing hallucinations, be aware that those hallucinations or delusions are their reality -- you will not likely talk them out of this perceived reality. Communicate that you understand they are seeing or hearing something, but do not pretend that you are experiencing the same as this could have very serious unintended consequences.

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Some people with paranoia may be frightened, so be aware that they may need more personal body space than you to feel safe and comfortable.

**AVOID MAKING DAMAGING ASSUMPTIONS**
Never assume they are not smart and will believe anything you tell them. Mental illness has nothing to do with level of intelligence.

**DO NOT LIE OR MISLEAD**
Do not lie -- it will usually break any rapport you might want to establish. If needed, set limits with the person. For example, “I only have five minutes to talk with you.”

**Be the kind face to brighten their day.**

**IF SOMEONE IS IN CRISIS**

**CALL NurseWise 24/7 CRISIS LINE**

(Managed by Cenpatico Integrated Care)
**IS HOMELESS IN ARIZONA’S BALANCE OF STATE?**

The only difference between you and them is that you have a safe place to call home and they currently do not. So why not treat them as you are treated and as you treat others?

- First and foremost, BE HUMAN AND TREAT OTHERS LIKE HUMANS.
- Smile, be courteous, respect boundaries, have a simple conversation -- it really IS that easy!
- Never offer rides in your car to someone you don’t know, and never stand with anyone in a poorly lit or deserted area. If you feel unsafe, don’t worry about being rude. Just leave the situation. Your safety is top priority always!
- Respectfully offer whatever you’re comfortable giving – many are comfortable giving money, while many are not for a variety of reasons. No matter, there are still ways to help:
  - “I don’t have money, but is there another way I can help you?” (Tips on page 4)
  - Be aware of housing & homeless services in Phoenix and where to refer (See page 2)
  - BE THE KIND FACE TO BRIGHTEN THEIR DAY.

**HOW CAN I BEST HELP THOSE EXPERIENCING HOMELESSNESS?**

**BALANCE OF STATE**

The Balance of State Continuum of Care (BOSCOC) is made up of Arizona’s 13 non-metro counties: APACHE, COCHISE, COCONINO, GILA, GRAHAM, GREENLEE, LA PAZ, MOHAVE, NAVAJO, PINAL, SANTA CRUZ, YAVAPAI, and YUMA. Arizona’s BOSCOC is a community planning process, overseen by staff of the Arizona Department of Housing (ADOH), to organize and deliver housing and services to meet the specific needs of people experiencing homelessness as they move to stable housing and maximum self-sufficiency.

The Continuum of Care process was established by the U.S. Department of Housing and Urban Development (HUD) to enable localities to apply to the federal government for McKinney-Vento Homeless Assistance Act competitive grant programs. This process brings together local governments, community businesses, faith-based organizations, non-profits, current and/or formerly homeless persons to develop local solutions to end homelessness.

For more information about Arizona’s Balance of State, visit: HOUSING.AZ.GOV

**HOW DO WE KNOW THESE NUMBERS?**

Each January, communities across the country utilize homeless service workers and hundreds of volunteers to count the individuals experiencing homelessness, both in shelters and on the streets, in what is called a Point-In-Time (PIT) Count. This data is used at the local level to help inform and fund a variety of housing programs and supportive services to aid in each person or family’s housing stability.

Over 32% of those experiencing homelessness in 2016 in the Balance of State attributed their homelessness to DOMESTIC VIOLENCE, requiring individuals to engage and interact with multiple services and systems of care to attain and maintain safe, affordable housing.

While a majority (42%) of those experiencing homelessness in Arizona’s Balance of State report episodes of homelessness of less than 24 months, just over 23% reported in 2016 to having been WITHOUT A HOME FOR MORE THAN FIVE YEARS.

Nearly 42% of those experiencing homelessness in Arizona’s Balance of State are also dealing with a SERIOUS MENTAL ILLNESS or SUBSTANCE USE DISORDER, necessitating complex case management and supports in order to attain and maintain stable housing.

**WHAT ARE THESE INDIVIDUALS EXPERIENCING?**

**WHAT ASSISTANCE CAN I OFFER BEYOND MONEY?**

To end homelessness, we must work together to resolve the complex issues that lead to homelessness -- behavioral and mental health; substance use and abuse; cycles of poverty; unaffordable, unsafe housing; criminalizing of survival activities rather than access to critical services. For maximum impact, we suggest meaningful engagement and service referral (see pages 2-3), as well as the following:

**IN-KIND DONATION OPTIONS FOR INDIVIDUALS AND/OR LOCAL SHELTERS**

Emergency shelters rely on in-kind donations to provide basic hygiene products. Here are some other in-kind donations you can consider for shelters and those on the streets:

**YEAR-ROUND**
- Socks & underwear
- Toiletries (toothbrush & paste, deodorant, shampoo & conditioner, razors & shave creme, body/lip moisturizer)
- Feminine hygiene products
- Non-perishable snack items
- Bus & light rail passes

**SPRING & SUMMER**
- WATER, WATER, & MORE WATER
- Reusable water bottles
- Gatorade/Powerade
- Chapstick & moisturizer
- Sun protection (hats, sunglasses, sunscreen, compact umbrella)

**FALL & WINTER**
- All-weather coats
- Waterproof outer gear
- Warming gear (hats, gloves & scarves, hand warmers, etc.)
- Wool socks & thermals
- Blankets & sleeping bags
- Hot food gift cards

**WHAT PANHANDLING ≠ HOMELESSNESS**

There is often a perception that panhandlers must be homeless, though this is not always the case. For this reason, we highly encourage substantive engagement and service referrals (See pg. 2), as well as non-monetary ways to assist those experiencing homelessness, such as toiletries, socks & underwear, water bottles, non-perishable snack items, etc. (See page 4 for more tips).

This information brought to you by:

Arizona Housing Coalition
141 E. Palm Lane, #105 • Phoenix, AZ 85004
(602) 340-9393 • AZHousingCoalition.org
CAN I REFER THOSE EXPERIENCING HOMELESSNESS IN ARIZONA’S BALANCE OF STATE CONTINUUM OF CARE?

APACHE COUNTY

OLD CONCHO COMMUNITY CENTER 35432 Hwy 180A, Concho, AZ 85924 • (928) 337-5047
ROUND VALLEY COMMUNITY CENTER 356 S. Papago, Springerville, AZ 85938 • (928) 333-2516

As funds are available, both offer motel vouchers, rent, utilities and utility deposits for homelessness prevention, and food referral services.

COCHISE COUNTY

GOOD NEIGHBOR ALLIANCE 420 N. 7th Street Sierra Vista, AZ 85635 • (520) 439-0776
Temporary shelter for men, women and children; showers and meals are also offered.

BISBEE COALITION FOR THE HOMELESS Bisbee, AZ • CALL (928) 452-7839 (shelter)
Emergency shelter, food, clothing, and case management services for men, women, and families

HOUSE OF HOPE Douglas, AZ • CALL (928) 364-2465
10 emergency shelter beds for victims of domestic violence

CATHOLIC CHARITIES - FORGACH HOUSE Sierra Vista, AZ • CALL (928) 458-9096
40 shelter beds and 5 transitional beds for victims of domestic violence; food; service referrals

SOUTHEAST AZ HUMAN RESOURCES COUNCIL 300 W. Stewart, Willcox, AZ 85643 • (520) 384-3120 • As funds are available: motel vouchers; move-in assistance; first month's rent; utility deposits.

COCONINO COUNTY

FLAGSTAFF SHELTER SERVICES 4155 E. Huntington Drive, Flagstaff, AZ 86004
Emergency overnight shelter for men and women, and services include dinner and shower facilities.

CATHOLIC CHARITIES - EMERGENCY SHELTER 2101 N. 4th Street, Flagstaff, AZ 86004
Emergency shelter, food, clothing, and case management services for men, women, and families

HOPE COTTAGE CALL (928) 774-9270 for more information
Women and children 65-bed emergency shelter • Meals, clothing, hygiene, and goal planning

HOUSING SOLUTIONS OF NORTHERN ARIZONA CALL (928) 214-7546 for more information
Low-Income affordable housing rentals, housing counseling, and resource connection

NORTHLAND FAMILY HELP CENTER - DOMESTIC VIOLENCE & YOUTH SHELTERS
Domestic violence shelter 24-hour crisis line: CALL (928) 527-1900
Youth shelter (for birth to 17) 24-hour crisis line: CALL (928) 527-1800

SUNSHINE RESCUE MISSION 124 S. San Francisco Street, Flagstaff, AZ 86001
Men's shelter and community outreach • 3 meals/day served to public • 4-6PM emergency shelter intake for men

GILA COUNTY

GILA COUNTY COMMUNITY SERVICES • 5515 S. Apache Ave, Globe, AZ 85501 • (928) 425-7631
Community Action Program, Section 8, and employment services (Globe/Miami & Hayden/ Winkelman areas)

COMMUNITY ACTION PROGRAM • 107 W. Frontier, Suite C Payson, AZ 85541 • (928) 474-1759
Utility payment/deposit assistance, eviction prevention rent assistance, mortgage assistance, utility discount programs with APS, SW Gas and Lifeline in Payson area

GRAHAM & GREENLEE COUNTIES

MT. GRAHAM SAFE HOUSE Safford, AZ • CALL (520) 348-910, 1-888-269-9104 (toll free for Greenlee County) • For victims of domestic violence. Five days crisis stay, plus may extend to leave violent environment.

SOUTHEASTERN AZ COMMUNITY ACTION PROGRAM 283 W. 5th Street, Safford, AZ 85546 • (928) 428-2872 • As funds are available: Motel vouchers; food vouchers; move-in assistance; first month's rent; utility deposits.

MOHAVE COUNTY

SAFESHOUSE Bullhead City, AZ • CALL (520) 763-SAFE (crisis line) • (520) 763-1945 (administration)
20 emergency beds for victims of domestic violence; counseling; shelter for women and children.

KINGMAN AID TO ABUSED PEOPLE (K.A.A.P.) Kingman, AZ • CALL (520) 753-6222
20 emergency beds for domestic violence victims; counseling; homeless beds when available; clothing; advocates in court; some monetary assistance to shelter clients

WESTERN AZ COUNCIL OF GOVERNMENTS (WACOG) 208 N. 4th Street Kingman, AZ 86401 • (520) 753-6247 • Provides funding for people looking for shelter; Head Start; energy assistance; weatherization; planning and grantsmanship; area agency on aging; senior programs.

NAVAJO COUNTY

HOLBROOK SENIOR CENTER 216 NE Central Avenue, Holbrook, AZ 86025 • (928) 524-6044
As funds are available, motel vouchers, rent, utilities, and deposits for homelessness prevention; food; referral services.

NAVAJO COUNTY EMERGENCY SERVICES Navajo Cty Government Center - Holbrook, AZ 86025 • (928) 524-4251 • Referral center for the homeless for food and shelter

WHITE MOUNTAIN CATHOLIC CHARITIES • 2458 Running Bear Rd, Lakeside, AZ 85929 • (928) 367-2244 • As funds are available, motel vouchers, rent, utilities, and deposits for homelessness prevention; food; referral services

WHITE MOUNTAIN ASSOCIATION FOR VICTIMS OF DOMESTIC VIOLENCE Pinetop, AZ • CALL (928) 367-6017 • 20 emergency beds for domestic violence victims; counseling; outpatient services.

PINAL COUNTY

COMMUNITY ACTION HUMAN RESOURCES AGENCY 109 N. Sunshine Blvd, Eloy, AZ 85131
(520) 466-1112 • Emergency services; utility deposit, utility payment assistance; rent/mortgage payment assistance

PINAL COUNTY DIVISION OF HOUSING 970 N. Eleven Mile Corner Rd, Casa Grande, AZ 85222
(520) 868-7200 • Transitional housing (6-month to 2-year stay)

YAVAPAI COUNTY

CATHOLIC CHARITIES - COTTONWOOD 736 N. Main, Cottonwood, AZ 86326 • (520) 634-4254

CATHOLIC CHARITIES - PRESCOTT 454 W. Gurley Street, Prescott, AZ 86301 • (928) 778-2531
Emergency housing, homeless services and support, rental assistance/subsidy

HOME FOR NOW 631 Division Street, Prescott, AZ 86301 • (520) 771-8542

PRESCOTT AREA WOMEN’S SHELTER (PAWS) 336 N. Rush St., Prescott, AZ 86301 • (928) 778-5933

PROJECT AWARE MEN’S SHELTER 215 W. Leroux, Prescott, AZ 86303 • (520) 778-7744

SALVATION ARMY 237 S. Montezuma, Prescott, AZ 86303 • (520) 778-0150
Emergency shelter, temporary housing, and/or transitional housing

U.S. VETS - PRESCOTT (Military Veterans) 6917 E. Gurley St. Prescott, AZ 86301 • (928) 583-7204

VA DOMICILIARY CARE PROGRAM 500 N. Hwy 89, Prescott, AZ 86313 • (520) 445-4869, ext. 6325
Residential rehabilitation for U.S. military veterans

WEST YAVAPAII GUIDANCE CLINIC 624 Dameron Street, Prescott, AZ 86301 • (928) 445-5211
Transitional housing (6-month to 2-year stay); Rental assistance/subsidy

YUMA COUNTY

CROSSROADS MISSION 944 Arizona Avenue, Yuma, AZ 85364 • (520) 783-9362
Emergency shelter and housing case management (homeless, less than 6-month stay)

CATHOLIC COMMUNITY SERVICES OF WESTERN ARIZONA 690 E. 32nd Street Yuma, AZ 85364
(928) 341-9400 • Emergency housing for homeless women and their homeless children due to domestic violence; Transitional housing (6-month to 2-year stay)

WHERE

>>> ARE YOU IN NEED OF ASSISTANCE IN LA PAZ OR SANTA CRUZ COUNTIES?
Contact 2-1-1 Arizona by dialing 2-1-1 within Arizona, or (877) 211-8661 from anywhere.